



- Why a brand review is important
- How to conduct a brand review
- Putting your brand review to work
- Q&A
- Resources

## **POLL:**

# When is the last time your organization had a brand review?

- 1. Last year
- 2. 2+ years ago
- 3. Never

# Why a brand review is important





- How did your brand perform overall?
- How is your audience engaging/ connecting with your brand?

- What is working/ not working?
- Are there gaps in your branding?
- What improvements can you make?

- Are you meeting your branding goals?
- How can you adjust your goals?
- Create goals and KPIs

# How to conduct a brand review



# STEP 1: Gather/review all brand touchpoints:

#### PRINT

- Business cards and stationery
- Marketing brochures
- Annual/Impact Reports
- Flyers
- Event invitations
- Print ads

### DIGITAL

- Website
- Social media profiles
- Email newsletters
- Digital ads
- Donation page
- Blog
- Other content marketing (case studies, reports)

### **ENVIRONMENTAL**

- Elevator pitch
- Talking points
- Office environment
- Office signage
- In-person events

TIP: Print screenshots and spread out samples on table

**STEP 2: Analyze your brand performance** 



# **STEP 2: Analyze your brand performance**



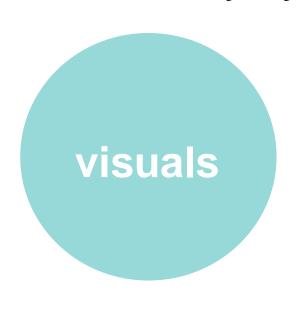
- Is our mission/vision communicated clearly?
- Are we speaking to our audience?
- Is our point of difference apparent?

# **STEP 2: Analyze your brand performance**



- Are we using our brand voice?
- Are we sharing our unique story?
- Is our "why" expressed in our branding?
- Are there clear calls to action?
- Are we on the channels our audience uses?

# **STEP 2: Analyze your brand performance**



- Is our logo usage consistent?
- Are we using brand colors?
- Are we using brand fonts? (print and digital)
  - Does our imagery reflect our brand and mission?

# HOW TO CONDUCT A BRAND REVIEW

# **ADVANCED:** Review your brand's digital

analyticsAre we engaging with our audience?

- What type of content resonates most?
- What channels are creating the most engagement?

# Putting your brand review to work

#### Nonprofit Brand Review:

PUTTING YOUR BRAND REVIEW TO WORK





- Develop branding goals
- Rethink current branding goals
- Review current channels as related to goals

- Review current methods of tracking/ analytics
- Consider apps/ technology
- Add capacity to team

- Use results to inform your branding and marketing strategy
- Create process/ schedule for regular brand reviews

## **POLL:**

# Do you measure the effectiveness of your organization's branding?

- 1. Yes, regularly
- Yes, but not regularly
- 3. Not sure
- 4. No—but now I will!

# Key takeaways

# A brand review can help your organization:



See how your brand is performing



Make branding improvements



Create—and meet—branding goals



Marketers who link their metrics to results are **3x more likely** to hit revenue goals than those who don't.

- Forrester, "Discover How Marketing Analytics Increases Business Performance."

# Nonprofit Brand Review: Prepare Your

Organization for 2022





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### Resources

Nonprofit Branding Checklist (PDF)

## **Upcoming Talks**

**March 23–25:** NTEN NTC22:

How to Create a Simple Nonprofit Content Calendar

May 17–18: ASAE MM&C Conference:

What's Branding Got to Do With Content? (Hint: A Lot)

See past branding talks at LidiaTalks.com

Complimentary 30-minute Brand Chat: calendly.com/lsvdesign

